**Download and Install the Latest xDIM Client Version**

A new xDIM Client version is being released shortly. This version requires two additional .NET 9 dependency files from Microsoft in order to run. These files must be downloaded and installed separately from the xDIM update installer. Please follow the steps below to complete your xDIM update.
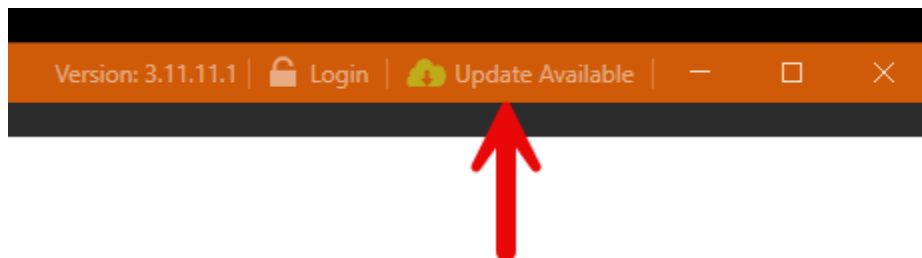
Update Notification

Once the update is available to you, you will receive a notification in one of two ways:

1. When logging into xDIM Client, you'll receive a prompt that a new version is available. Click Yes to download it.
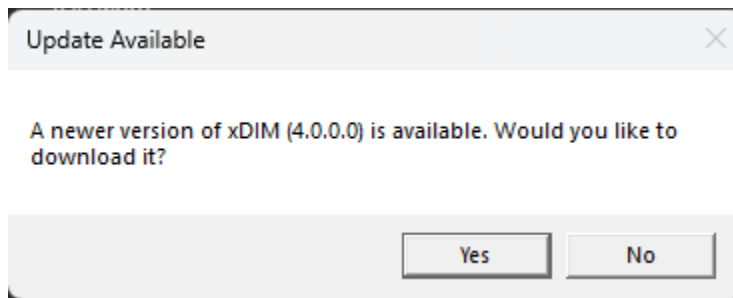
2. If you are already logged into xDIM, an "Update Available" message will appear in the top title bar. Tap this message to initiate the same update prompt shown in option #1.


Download & Install Update

1. Download the update using one of the notifications above.
2. Navigate to the folder where the update was saved and double-click/tap to run the installer. (*Administrator privileges may be required*)
3. Complete the installation and select the option to Launch the xDIM Client

Launching xDIM & Installing the .NET 9 Dependencies

1. When xDIM launches for the first time after the update, you will be prompted to install the required .NET components. You will need to complete two separate installs to run the latest version of xDIM:

   - Microsoft .NET Core App v9 Update
   - Microsoft ASP .NET Core App V9 Update

   a.

2. These files come directly from Microsoft and are safe to download and install. The prompt will look similar to this:
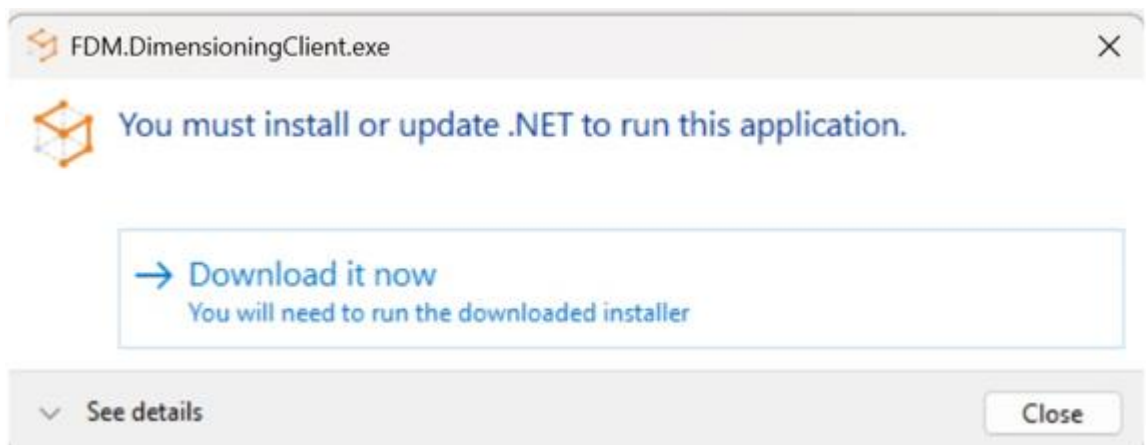
2. Click the *Download it now* button to open your browser and download the required file. After the download completes, run the installer (*Administrator privileges may be required*).
3. Once the install finishes, relaunch xDIM
4. You will see a second .NET update prompt. This is expected and is the second part of the dependency installation.
5. Repeat the same process: click *Download it now*, download the installer, and run it (*Administrator privileges may be required*).
6. After the second installation finishes, start xDIM again. You should now be able to login and use the xDIM application normally.

If you have any questions or issues, please contact the xDIM Support team at xdimsupport@mobiledemand.com or by calling at **319-739-3223**.